BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION

Exception #: DEFEFFED ITEMS TO EXCEPTION REPORT #4

Component: A substantial portion of the documentation in the LSOG 4 Pre-Order and

Order Business Rules and the EDI Pre-Order and Order Guides is

incomplete, incorrect or unclear.

Domain: POP

Date Uncovered by

KPMG:

5/8/00

Date BA Received: 5/9/00

Date BA Responded: 3/7/00; 4/3/00 (1st Revision), 5/17/00 (2nd Revision)

KPMG Summary Statement and BA Response:

KPMG Summary Statement.

If LSOG4 documentation is missing, incorrect or unclear in the Pre-Order and Order Business Rules and the EDI Pre-Order and Order Guides a CLEC cannot receive the correct responses (e.g confirmation or error) from BA and cannot properly format a transaction.

5/17/00 Bell Atlantic position on exception report.

The issues identified in the KPMG document were corrected in the June Release of the documentation (Issue 4.3- Z1);Issue 4.8- B, C, D; Issue 4.13-A). The explanation for Issue 4.8(N) is detailed below. The corrections for Issues 4.3 (F)and 4.13(Y) have been identified and will be corrected as a change page to the BA Pre-Order EDI Guide v 4.1.2. This bulletin is expected to be issued through the standard Change Control process approximately 5/19/00. Specific responses to the individual issues raised in the document are provided below.

Changes will also be reflected in the current version of the EDI Guide 4.3.1.

Addendum to Issue 4.3

F. Form ADR/DTN, field TNR/TNX: BA responded via Change Control that the valid entries for TNR/TNX fields are not identified in the EDI Guide and the example accurately reflects mapping for these elements. In the Pre-Order EDI Guide v4.1.2, however, both the EDI Guidelines and example map the TNR and TNX fields as P01/SLN/REF. There is no standard REF segment located with the SLN loop except within an N1 loop. It is unclear whether this element should be mapped within the N1 loop.

5/17/00 Bell Atlantic Response:

The TNR and TNX fields will be mapped as a PO1/SLN/N1/REF, adding an N1 loop in front of the REF segments. The EDI guide and examples will be updated with a bulletin through Change Control approximately 5/19/2000.

Z1. Form CTN/R I, field ATN: BA responded via Change Control that the ATN field should be mapped to P01/SLN/REF and that the example depicts the correct mapping for the ATN field. In the v4.1.2 Pre-Order

EDI Guide, however, the EDI example depicts the ATN mapping as P01/SLN/N1/REF and the N1/REF is depicted in a non-standard location. It is unclear the correct mapping for the ATN.

5/17/00 Bell Atlantic Response:

Example 3.7 of the EDI Preorder Guide was updated with the June release. The updated example corrected the placement of the ATN. Customer, switch, and exchange group SLN loops were added to the responses to this transaction with the June release of this document as well. See Example 3.8 of the document.

BB12. Form LQB, field SAST: BA responded via Change Control that mapping for the SAST field has been added to the EDI example in version 4.1.2. In the Pre-Order EDI Guide v4.1.2, a discrepancy exists between the mapping in the Guidelines and the example. The EDI Guidelines state that the SAST field maps to a Header N1/NX2 and the EDI example states that the SAST maps to a Header N1/N4. It is unclear which mapping configuration is correct.

BA CR#1379 has discrepancy. EDI Example has N101=BY and CR1379 EDI Guidelines have N101=IT. Please clarify SAST mapping on LQB form.

5/17/00 Bell Atlantic Response:

The correct mapping for SAST is N101= IT.
The LQB Example will be corrected with a bulletin through Change Control approximately 5/19/2000.

Addendum to Issue 4.8

B The 3.3 EDI Example for ADR/DTN Address Validation Inquiry/Direct TN Selection inquiry and 3.4 ADA/DTN Address Validation Inquiry/Direct TN Selection do not reflect separate SLN structures for the TN, Exchange and Switch Groups.

5/17/00 Bell Atlantic Response:

The June release of the PreOrder EDI guide corrected examples 3.4 (Address Validation Inquiry/Direct TN Selection (Response)) to include separate SLN loops for customer, switch, and exchange groups. These changes appeared in the June release version 4.3 of the documents issued through Change Control on 4/13/00.

C. The 3.5 EDI Example for CTNS I Conversational Telephone Number Selection Inquiry and 3.6 CTNS R Conversational Telephone Number Selection response do not reflect separate SLN structures for TN, Exchange, and Switch Groups.

5/17/00 Bell Atlantic Response: The June release of the PreOrder EDI guide corrected examples 3.6 (Conversational Tel No Selection (Response)) to include separate SLN loops for customer, switch, and exchange groups. These changes appeared in the June release version 4.3 of the documents issued through Change Control on 4/13/00.

D. The 3.7 EDI Examples for CTN/R I Conversational Telephone

Number Reservation inquiry and 3.8 CTN/R R Conversational Telephone Number Reservation response do not reflect separate SLN structures for TN, Exchange, and Switch Groups.

5/17/00 Bell Atlantic Response:

The June release of the PreOrder EDI guide corrected examples 3.8(Conversational TN Reservation (Response)) to include separate SLN loops for customer, switch, and exchange groups. These changes appeared in the June release version of the documents issued through Change Control on 4/13/00.

N. On page 69 of the Pre-Order EDI Guide v4.1.2, the DLR form EDI Guidelines depict mapping for the SAST as Header N1/NX2. The EDI example, however, depicts mapping for the SAST field as Header N1/N4.

Discrepancy within BA CR#1379 – both the EDI Example & EDI Guidelines match, but the flash

comments (cover page) have differing mapping for SAST mapping on DLR form.

5/17/00 Bell Atlantic Response:

There is a typing error in the change field on the cover page of CR#1379. The EDI Guide and Example correctly depict the mapping for SAST on DLR form. The cover page should have stated "Changed mapping of element to N1/N4".

Addendum to Issue 4.13

A. The EDI specifications for the DL form (pp. 30-31) map the following data elements (DDAST, DDAZC, DDANO, DDASN, DDASD, DDALOC DDALO, DDASS, DDAPR, DDASF, DDATH) under the N1*DA. The EDI example 3.3, however, locates the elements under the N1*C1 segment. It is unclear, whether the EDI example is correct.

5/17/00 Bell Atlantic Response:

The June release of the documents updated the example to place the DDAST, DDAZC, DDANO, DDASN, DDASD, DDALOC, DDALO, DDASS, DDAPR, DDASF, and DDATH fields were placed within the N1*DA loop.

Y. The EDI specifications on page 134 reference N101=IT for the GBTN data element. The EDI Example 3.17, however, shows no relationship between the PO1/SI mapping and the N1 segment. It appears that this reference is confusing and should be removed.

EDI Example within CR#1400 still shows PO1/SI mapping for GBTN.

5/17/00 Bell Atlantic Response:

The EDI Guide was updated with the June release of the documents. Example 3.17 (RPL) will be updated through Change Control approximately 5/19/2000.